

## MediConCen Wellness Hub Terms of Use

Welcome to the "MediConCen Wellness Hub" (hereinafter referred to as "this Website"), operated and managed by MediConCen Limited (hereinafter referred to as "the Company"). Please carefully read and understand the following Terms of Use and Conditions (hereinafter referred to as "these Terms and Conditions") before using this Website. By using this Website or its related services, you (hereinafter referred to as "you" or "the User") agree to accept and comply with these Terms and Conditions. If you do not agree with any content of these Terms and Conditions, please do not use this Website or any services provided by the Company.

### 1. Acceptance of these Terms and Conditions

These Terms and Conditions apply to all services provided by this Website (hereinafter referred to as "Services"), including but not limited to e-commerce functionalities accessed via computers and mobile devices. The Company reserves the right to modify or update these Terms and Conditions at any time. Revised Terms and Conditions will take effect from the date of publication on this Website. Your continued use of this Website after such revisions constitutes your agreement to the updated Terms. If you have any questions regarding these Terms and Conditions, please contact us at [info@mediconcen.com](mailto:info@mediconcen.com).

### 2. Service Overview

Unless otherwise explicitly stated, all Services on this Website are provided on an "as-is" basis. The Company does not make any express or implied guarantees regarding the timeliness, accuracy, completeness, or reliability of the Services, including but not limited to interruptions or delays caused by network issues, technical failures, or other force majeure events. The Company shall not be liable for any damages or losses resulting from such interruptions or delays.

### 3. User Registration

To access certain features or Services on this Website, you may need to register an account. During registration, you undertake to:

1. Provide true, accurate, complete, and up-to-date personal information;
2. Update your personal information promptly to ensure its accuracy;
3. Not impersonate others or provide false information.

If the information you provide is untrue, inaccurate, outdated, or incomplete, the Company reserves the right to suspend or terminate your account and refuse you access to any Services on this Website.

### 4. Use by Minors

If you are under 18 years of age or considered a minor, you must obtain consent from your parents or guardians before using this Website. Without such consent, you must not provide any personal information to the Company. If the Company discovers that a minor has used this Website without guardian consent, it reserves the right to terminate the account.

### 5. Privacy Policy

The Company places great importance on user privacy. The collection and use of personal data are governed by the Company's "Personal Data and Privacy Policy." Please refer to the "Personal Data and Privacy Policy" on this Website for more details.

## 6. Account Security

You are responsible for safeguarding your account username and password. You bear full responsibility for all activities conducted under your account. If you discover unauthorized use of your account or any security issues, please notify the Company immediately. The Company shall not be liable for any losses resulting from your failure to properly secure your account information.

## 7. User Conduct Guidelines

You agree not to use this Website or its Services in any unlawful, infringing, or inappropriate manner, including but not limited to:

1. Uploading or transmitting illegal, harmful, defamatory, fraudulent, or content that infringes on others' rights;
2. Impersonating another person or entity, or misrepresenting the Company;
3. Transmitting content containing viruses or other harmful code;
4. Distributing advertisements or spam without permission.

The Company reserves the right to delete content that violates these Terms and Conditions or to restrict user behavior.

## 8. Third-Party Goods and Services

This Website may display goods or services provided by third parties (hereinafter referred to as "Goods"). The Company acts solely as a sales platform and does not guarantee the quality, accuracy, or suitability of third-party Goods or Services. Transactions between you and third parties are independent contractual relationships, and the Company bears no responsibility for them.

## 9. Return and Refund Policy

Unless otherwise specified, this Website generally does not accept returns or refunds. However, if the Goods or Services you purchased do not match the objective description on this Website, the Company will provide return or refund services under the following conditions:

1. You must submit a request within seven days of the successful purchase; late requests will not be accepted;
2. The packaging and accessories of the Goods must remain intact, and the Services must not have been used;
3. You must provide evidence proving that the Goods or Services do not match the description.

The Company reserves the final decision.

## 10. General Purchase Terms

Upon completion of a purchase, this Website will send an order confirmation via email. All Goods or Services must be used within the specified validity period and cannot be exchanged for cash or redeemed. In case of any disputes, the Company reserves the final decision.

## 11. Public Information Disclosure

Any content you post in public areas of this Website is considered voluntarily disclosed information. The Company has the right to reproduce, modify, and display such content and shall not be liable for any losses resulting from this.

## 12. Indemnity

If your violation of these Terms and Conditions or improper use of this Website causes loss to the Company or its partners, you agree to indemnify the Company for all resulting costs, losses, and liabilities.

### **13. Prohibition of Resale**

You must not use the Services or content of this Website for commercial purposes, nor reproduce, resell, or redistribute them without authorization.

### **14. Service Modification and Suspension**

The Company reserves the right to modify, suspend, or terminate the Services of this Website at any time without prior notice to users. The Company shall not be liable for any losses resulting from such modifications or suspensions.

### **15. Disclaimer**

The Company does not provide any express or implied guarantees regarding the accuracy, completeness, or suitability of the content, Goods, or Services provided on this Website. All risks associated with using this Website are borne by you.

### **16. Applicable Law and Jurisdiction**

These Terms and Conditions are governed by the laws of the Hong Kong Special Administrative Region and interpreted in accordance with Hong Kong law. Any disputes arising from these Terms and Conditions shall be subject to the exclusive jurisdiction of Hong Kong courts. If you have any questions regarding these Terms and Conditions, please contact the Company at [info@mediconcen.com](mailto:info@mediconcen.com).

## **MediConCen Wellness Hub 使用條款**

歡迎使用「MediConCen Wellness Hub」(以下簡稱「本網站」)，本網站由醫結有限公司(以下簡稱「本公司」)負責營運及管理。請閣下(以下簡稱「用戶」或「閣下」)在使用本網站前，仔細閱讀並理解以下使用條款及條件(以下簡稱「本條款」)。當閣下使用本網站或相關服務時，即表示閣下已同意接受並遵守本條款。如閣下不同意本條款之任何內容，請勿使用本網站或本公司提供的任何服務。

### **1. 接受本條款**

本條款適用於閣下使用本網站提供的所有服務(以下簡稱「服務」)，包括但不限於透過電腦及流動裝置訪問的電子商務功能。本公司保留隨時修改或更新本條款的權利，修訂後的條款將於本網站公布之日起生效。閣下於修訂後繼續使用本網站，即視為同意接受更新後的條款。如對本條款有任何疑問，請透過 [info@mediconcen.com](mailto:info@mediconcen.com) 與本公司聯絡。

### **2. 服務概述**

除非另有明確說明，本網站提供的所有服務均以「現狀」形式提供。本公司不對服務的即時性、準確性、完整性或可靠性作出任何明示或暗示的保證，亦不對因網絡問題、技術故障或其他不可抗力因素導致的服務中斷或延誤承擔責任。對於因服務中斷或延誤導致的任何損害或損失，本公司概不負責。

### **3. 用戶註冊**

為使用本網站的特定功能或服務，閣下可能需要註冊帳戶。註冊時，閣下承諾：

1. 提供真實、準確、完整及最新的個人資料；
2. 及時更新個人資料以確保其準確性；
3. 不冒用他人身份或提供虛假資料。

若閣下提供的資料不真實、不準確、過時或不完整，本公司有權暫停或終止閣下的帳戶，並拒絕閣下使用本網站的任何服務。

### **4. 未成年人使用**

若閣下未滿十八歲或屬未成年人，必須在使用本網站前取得父母或監護人的同意。未經父母或監護人同意，閣下不得向本公司提供任何個人資料。若本公司發現未成年人未經監護人同意使用本網站，有權終止其帳戶。

### **5. 私隱政策**

本公司高度重視用戶的隱私權，所有個人資料的收集及使用均受本公司的《個人資料及私隱政策》規範。請參閱本網站的《個人資料及私隱政策》以了解更多詳情。

## 6. 帳戶安全

閣下有責任妥善保管帳戶的用戶名稱及密碼，並對以閣下帳戶進行的所有活動承擔全部責任。如發現帳戶被未經授權使用或存在任何安全問題，請立即通知本公司。本公司對因閣下未能妥善保管帳戶資料而導致的任何損失概不負責。

## 7. 用戶行為規範

閣下同意不以任何違法、侵權或不當的方式使用本網站及服務，包括但不限於：

1. 上載或傳輸非法、有害、誹謗、欺詐或侵犯他人權益的內容；
2. 假冒他人身份或冒充本公司或其他實體；
3. 傳輸含有病毒或其他有害代碼的內容；
4. 未經許可傳播廣告或垃圾訊息。

本公司有權刪除違反本條款的內容，或限制用戶的行為。

## 8. 第三方商品及服務

本網站可能展示由第三方提供的商品或服務（以下簡稱「商品」）。本公司僅作為銷售平台，對第三方商品或服務的質量、準確性或適用性不作任何保證。閣下與第三方之間的交易屬獨立合約關係，本公司不承擔任何相關責任。

## 9. 退貨/退款政策

除非另有特別說明，本網站一般情況下不接受退貨或退款申請。惟若閣下購買的商品或服務與本網站的客觀描述完全不符，本公司將按以下條件提供退貨或退款服務：

1. 閣下須於購買成功後七天內提出申請，逾期恕不受理；
2. 商品包裝及配件須保持完好無缺，服務未被使用；
3. 閣下需提供證據證明商品或服務與描述不符。

本公司保留最終決定權。

## 10. 一般購物條款

閣下完成購物後，本網站將透過電子郵件發送訂單確認。所有商品或服務須於指定有效期內使用，且不可兌換現金或找贖。如有任何爭議，本公司保留最終決定權。

## 11. 資訊公開披露

閣下於本網站公共區域發布的任何內容，均視為自願公開的資訊。本公司有權對該等內容進行複製、修改及展示，並不對因此導致的任何損失承擔責任。

**12. 賠償責任**

若因閣下違反本條款或不當使用本網站導致本公司或其合作夥伴遭受損失，閣下同意賠償本公司因此產生的一切費用、損失及責任。

**13. 禁止轉售**

閣下不得將本網站的服務或內容用於商業目的，亦不得未經授權進行複製、轉售或再分發。

**14. 服務修改及中止**

本公司保留隨時修改、中止或終止本網站服務的權利，而毋須事先通知用戶。對於因服務修改或中止導致的任何損失，本公司概不負責。

**15. 免責聲明**

本公司對本網站所提供的內容、商品及服務的準確性、完整性或適用性不作任何明示或暗示的保證。使用本網站的一切風險由閣下自行承擔。

**16. 適用法律及管轄權**

本條款受香港特別行政區法律管轄，並依據香港法律解釋。因本條款引起的任何爭議，雙方同意接受香港法院的專屬管轄權。如對本條款有任何疑問，請透過 [info@medicconcen.com](mailto:info@medicconcen.com) 與本公司聯絡。